Introduction

Welcome to our July–December 2015 government transparency report.

On Tumblr, we encourage bold self-expression among our users, and we understand that a sustainable environment for such expression is built on mutual trust. This semi-annual report is one of the ways we reaffirm that trust. We’re committed to being good stewards of the content our users produce, and of the account information with which they provide us.

What you have before you is a record of the instances in which government agencies—local, federal, and international—have requested information about our users, and how we’ve accommodated or denied those requests.

We began publicly documenting these requests in 2013, and if you’re interested in reading up on their history, you’ll find the full archives at tumblr.com/transparency. For ease of comparison, the categories used and the format in which they are displayed have remained the same.

As always, we’re also using this report as an opportunity to discuss our policies on user notice, national security matters, and other issues that affect online privacy.

We hope you find this report informative, useful, enlightening—and reassuring. Balancing freedom of speech against our legal responsibilities is a challenge we take seriously, and an effort we’re proud of.

And now, on to the numbers. Enjoy.
Overview of All Requests for User Information, July to December 2015

From July to December 2015, we received 215 requests from state, federal, and international government agencies for account information associated with 3,819 Tumblr URLs. Below we highlight which government agencies issued these requests,¹ the nature of the requests,² and how we responded to them.

When reviewing the following charts, please keep in mind that:

• “Account data” includes the registration email address, how long the Tumblr account has been registered, the IP addresses used when logging in, and the IP addresses used when posting.

• “Blog content” refers to the media and caption of public or private posts, as well as any messages sent between users, like messaging.

• In cases when we produced blog content, we also produced account data. So the “Blog Content Produced” category is a small subset of the “Account Data Produced” category.

1. To avoid jeopardizing ongoing investigations or public safety, we’ve grouped our numbers as follows:
   • “Federal” includes requests from the Federal Bureau of Investigation, Department of Homeland Security, and Department of Justice.
   • “State” includes requests from U.S.-based state and local law enforcement authorities (e.g. the New York City Police Department).
   • “International” includes requests from any foreign law enforcement authorities.

2. See Appendix A for a more detailed explanation of the different types of legal process we receive from government agencies.
All Government Requests Received, July to December 2015

From July to December 2015, we received 215 requests for information, and we provided either account data or blog content in response to 77% of them. The 3,781 blogs affected constitute approximately 0.0013% of all the blogs on Tumblr.

Tumblr refused to produce anything at all in response to 23% of the requests for user information during this reporting period.
From July to December 2015, we received 27 requests for user information from 12 foreign countries. 27 blog URLs were affected. We produced account data in response to 7% of these requests. We did not produce blog content in response to any foreign requests.

3. To avoid jeopardizing ongoing investigations or public safety, any countries that requested user data fewer than three times are reported as "< 3".
Domestic (U.S.) Requests for User Information, July to December 2015

From July to December 2015, we received 188 requests for information from U.S. federal and state authorities, regarding 3,792 different blogs. We produced blog content in response to 43% of domestic requests, account data in response to 87% of domestic requests, and nothing at all in response to 13% of domestic requests. In cases where no content or data was produced, the requests may have been withdrawn, or were defective, or we may have objected to the requests on legal grounds.
Response to Domestic Legal Process

- Nothing Produced: 13%
- Something Produced: 87%

Type of Domestic Legal Process

- Court Order: 48%
- Search Warrant: 48%
- Emergency Disclosure Request: 1%
- No Legal Process: 1%
- Subpoena: 2%
Domestic (U.S.) Requests for User Information – State-By-State Analysis

From July to December 2015, we received 149 requests from state law enforcement authorities, covering 167 blogs. We produced blog content in response to 50% of domestic state requests, account data in response to 88% of domestic state requests, and nothing at all in response to 12% of domestic state requests.\(^4\)

4. To avoid jeopardizing ongoing investigations or public safety, any U.S. states that requested user data fewer than three times are reported as “< 3.”
Tumblr’s User Notice Policy

Our standard policy, as noted in previous transparency reports, is to notify users of any requests for their account information prior to disclosing it to the requesting agency. We do so in order to give the user an opportunity to challenge the request in court.

There are a handful of circumstances, however, when we delay any notice. Specifically:

• When we’re prohibited from doing so by a non-disclosure order.

• When we conclude, in conjunction with government officials, that the time required to provide notice might result in death or injury. For instance, if officials asked for data that would help locate a user in need of immediate medical assistance.

• When presented with material indicating a serious threat to public safety, such as an imminent violent crime or harm to a minor. In such an event, we may delay notifying the user by 90 or more days to give law enforcement reasonable time for their investigation. We will notify the user that their account has been targeted once it becomes appropriate to do so.
From July to December 2015, 63% of account information requests were accompanied by non-disclosure orders, meaning that a court legally prohibited us from notifying our users about the request.
User Notice by Category of Investigation

Below is our track record on providing prior user notice in those cases when we complied, at least in part, with requests for user information,\(^5\) organized by category of investigation.\(^6\)

5. Note that in some cases, we provide user notice after having complied with a government data request.
6. “Other Investigations” includes all requests in which the nature of the underlying criminal investigation was not clear based on the request.

As mentioned above, if users were not notified prior to the disclosure of their account data, it was for at least one of the following reasons:

- The request was combined with a binding non-disclosure order;
- Notice was not practicable due to the threat of death or serious injury; or
- The case presented a serious threat to public safety.
National Security
Issues

Requests made on national security grounds typically take the form of National Security Letters from the FBI, or classified orders from the FISA (Foreign Intelligence Surveillance Act) court. As of the date of publication, we have never received a National Security Letter, FISA order, or other classified request for user information.

Though there may be times in the future when these instruments prevent us from disclosing any information, we will continue to be as transparent as legally possible.
Government Takedown Requests

From July to December 2015, we received 50 requests for content removal from 12 different countries. 77 blogs were affected. We removed content in 36% of the requests.  

7. Note that Tumblr is a U.S. company and complies with U.S. laws. In any instance where content was removed, it was always in accordance with our policies.

8. To avoid jeopardizing ongoing investigations or public safety, any countries that submitted a takedown fewer than three times are reported as “<3”.

<table>
<thead>
<tr>
<th>Country</th>
<th># of Requests</th>
<th># of URLs Affected</th>
<th>Was Content Removed (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brazil</td>
<td>&lt;3</td>
<td>&lt;3</td>
<td>100%</td>
</tr>
<tr>
<td>Canada</td>
<td>&lt;3</td>
<td>29</td>
<td>100%</td>
</tr>
<tr>
<td>Colombia</td>
<td>&lt;3</td>
<td>&lt;3</td>
<td>100%</td>
</tr>
<tr>
<td>Germany</td>
<td>11</td>
<td>11</td>
<td>YES 36% NO</td>
</tr>
<tr>
<td>India</td>
<td>&lt;3</td>
<td>&lt;3</td>
<td>100%</td>
</tr>
<tr>
<td>New Zealand</td>
<td>&lt;3</td>
<td>&lt;3</td>
<td>100%</td>
</tr>
<tr>
<td>Peru</td>
<td>&lt;3</td>
<td>&lt;3</td>
<td>100%</td>
</tr>
<tr>
<td>Russia</td>
<td>&lt;3</td>
<td>&lt;3</td>
<td>NOPE</td>
</tr>
<tr>
<td>South Korea</td>
<td>&lt;3</td>
<td>&lt;3</td>
<td>NOPE</td>
</tr>
<tr>
<td>Turkey</td>
<td>23</td>
<td>23</td>
<td>YES 6% NO</td>
</tr>
<tr>
<td>United Kingdom</td>
<td>4</td>
<td>4</td>
<td>YES 75% NO</td>
</tr>
<tr>
<td>United States</td>
<td>&lt;3</td>
<td>&lt;3</td>
<td>100%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>50</strong></td>
<td><strong>77</strong></td>
<td><strong>YES 36% NO</strong></td>
</tr>
</tbody>
</table>
Possible Emerging Trends

In the course of comparing our numbers from this period, July to December 2015, to those from previous periods, we noticed the following trends:

• After two years of relatively steady activity, we saw a notable increase in the number of blogs affected by requests from the United States federal government: 3,819 blogs for this 6-month period, compared to 227 blogs for the prior 6-month period.

• The number of countries requesting takedowns of content nearly doubled, and the number of blogs affected, while still small, saw a significant increase relative to the last period (from 26 to 77).

• At the same time, our proportionate compliance with those requests dropped substantially, down to 36% from 54% last period. As always, we only comply with requests if the reported content violates Tumblr’s policies.

• Our compliance with foreign requests for user data and content dropped even more dramatically, from 24% to 7%.

• There was a decrease in valid requests, as we were required to provide account data in response to only 77% of all requests for this period, compared to 82% for the prior period.

We should emphasize that our sampling numbers are very small, but we still think these trends are worth highlighting. Any budding statisticians out there are encouraged to publish their own conclusions right here on Tumblr.

And that’s the end of our report. We hope you found it interesting and informative, and that you’ll check back in six months for the next edition.
Appendix A – Types of Legal Process

Subpoenas. Subpoenas are the most common requests we receive. They generally don’t require a judge’s review. Under U.S. law, we may disclose limited account data in response to a lawful subpoena. Account data includes registration email address, how long a Tumblr account has been registered, and login IP addresses. Account data does not include posts made to a blog, whether public or private. Because Tumblr does not collect real names or addresses, we don’t (and can’t) provide this information in response to a subpoena.

Court orders. Court orders for user data may be issued under various U.S. federal and state laws, such as section 2703(d) of the Electronic Communications Privacy Act, a federal privacy law. Court orders are issued by judges and are generally harder to obtain than subpoenas. If we receive a lawful 2703(d) order, we may disclose the same account data described above, plus an additional category of account data: the IP address used to make a particular post.

Search warrants. Search warrants may be issued if a reviewing judge or magistrate concludes that there is “probable cause” to believe that a particular account may contain information related to a crime. Search warrants are generally harder to obtain than 2703(d) orders or subpoenas. Under U.S. law, we may disclose the same account data described above, as well as blog content, in response to a lawful search warrant. Blog content includes the posts made to a blog, both public and private. Posts can be any of Tumblr’s seven post types, and comprise both the media and the caption of any given post.