Introduction

Welcome to our January–June 2016 government transparency report.

On Tumblr, we encourage bold self-expression among our users, and we understand that a sustainable environment for such expression is built on mutual trust. This semi-annual report is one of the ways we reaffirm that trust.

Contained herein is a record of the instances in which government agencies—local, federal, and international—have requested information about our users, and how we’ve accommodated or denied those requests. Generally, these requests are made pursuant to a criminal investigation, but also could include any requests from a government agency in a civil matter. To further illuminate the process, we’re trying something new: including some anonymized examples of actual government requests we’ve received.

We began publicly documenting these requests in 2013, and if you’re interested in reading up on their history, you’ll find the full archives at tumblr.com/transparency. For ease of comparison, the categories used and the format in which they are displayed have remained the same.

As always, we’re also using this report as an opportunity to discuss our policies on user notice, national security matters, and other issues that affect online privacy.

Tumblr is committed to being a good steward of the content our users produce, and of the account information with which they provide us. We hope you find this report informative, useful, enlightening—and reassuring. Balancing freedom of speech against our legal responsibilities is a challenge we take seriously, and an effort we’re proud of.

And now, on to the numbers. Enjoy.
Overview of All Requests for User Information, January to June 2016

From January to June 2016, we received 274 requests from U.S. state/territory, federal, and international government agencies for account information associated with 384 Tumblr URLs. Below we highlight which government agencies issued these requests, the nature of the requests, and how we responded to them.

1 To avoid jeopardizing ongoing investigations or public safety, we’ve grouped our numbers as follows:

“Federal” includes requests from the Federal Bureau of Investigation, Department of Homeland Security, Department of Justice, Department of the Air Force and Secret Service.

“State” includes requests from U.S.-based state and local law enforcement authorities (e.g. the New York City Police Department).

“International” includes requests from any foreign law enforcement authorities.

2 See Appendix A for a more detailed explanation of the different types of legal processes that government agencies use to request user data.

When reviewing the following charts, keep in mind that:

• “Account data” includes the registration email address, how long the Tumblr account has been registered, the IP addresses used when logging in, and the IP addresses used when posting.

• “Blog content” refers to the media and caption of public or private posts, as well as any messages sent between users.

• In cases when we produced blog content, we also produced account data. So the “Blog Content Produced” category is a small subset of the “Account Data Produced” category.
Government Requests Received, January to June 2016

From January to June 2016, we received 274 requests for information, and we provided either account data or blog content in response to 82% of them. The 384 blogs affected constitute approximately 0.00012% of all the blogs on Tumblr.

Tumblr refused to produce anything at all in response to 18% of the requests for user information during this reporting period.
From January to June 2016, we received 37 requests for user information from 17 foreign countries. 44 blog URLs were affected. We produced account data in response to 8% of these requests. We did not produce blog content in response to any foreign requests.
Domestic (U.S.) Requests for User Information, January to June 2016

From January to June 2016, we received 237 requests for information from U.S. federal and state/territory authorities, regarding 340 different blogs. We produced blog content in response to 38% of domestic requests, account data in response to 93% of domestic requests, and nothing at all in response to 7% of domestic requests. In cases where no content or data was produced, the requests may have been withdrawn, or were defective, or we may have objected to the requests on legal grounds.

Additionally, we received between 0 and 249 national security requests in this time period, which affected between 0 and 249 URLs. U.S. law includes a highly restrictive framework for reporting this category of requests, and so we are limited to reporting in the aggregate and in bands of 250. We will continue to report as much information as we are legally allowed and include additional details if and when we can.

Response to Domestic Legal Process:

- NOTHING PRODUCED: 7%
- SOMETHING PRODUCED: 93%

Type of Domestic Legal Process:

- COURT ORDER: 56%
- WARRANT: 40%
- SUBPOENAS: 3%
- EMERGENCY: 2%
- NO LEGAL PROCESS: 0%
Domestic (U.S.) Requests for User Information-State-By-State Analysis

From January to June 2016, we received 182 requests from state/territory law enforcement authorities, covering 251 blogs. We produced blog content in response to 46% of domestic state/territory requests, account data in response to 93% of domestic state/territory requests, and nothing at all in response to 7% of domestic state/territory requests.
Tumblr’s User Notice Policy

Our standard policy, as noted in previous transparency reports, is to notify users of any requests for their account information prior to disclosing it to the requesting agency. We do so in order to give the user an opportunity to challenge the request in court.

There are a handful of circumstances, however, when we delay any notice. Specifically:

- When we’re prohibited from doing so by a non-disclosure order.
- When we conclude, in conjunction with government officials, that the time required to provide notice might result in death or injury. For instance, if officials asked for data that would help locate a user in need of immediate medical assistance.
- When presented with material indicating a serious threat to public safety, such as an imminent violent crime or harm to a minor. In such an event, we may delay notifying the user by 90 or more days to give law enforcement reasonable time for their investigation. We will notify the user that their account has been targeted once it becomes appropriate to do so.
Non-Disclosure Orders

From January to June 2016, 58% of account information requests were accompanied by non-disclosure orders, meaning that a court legally prohibited us from notifying our users about the request.
User Notice by Category of Investigation

Below is our track record on providing prior user notice in those cases when we complied, at least in part, with requests for user information,\(^4\) organized by category of investigation.\(^5\)

\(^4\) Note that in some cases, we provide user notice after having complied with a government data request.

\(^5\) “Other Investigations” includes all requests in which the nature of the underlying criminal investigation was not clear based on the request.

As mentioned above, if users were not notified prior to the disclosure of their account data, it was for at least one of the following reasons:

- The request was combined with a binding non-disclosure order;
- Notice was not practicable due to the threat of death or serious injury; or
- The case presented a serious threat to public safety.
Government Takedown Requests

From January to June 2016, we received 40 requests for content removal from 15 different countries. 73 blogs were affected. We removed content in 60% of the requests.

Tumblr is a U.S. company and complies with U.S. laws. In instances where foreign governments make takedown requests, we only process them when the content in question violates our Community Guidelines or Terms of Service. Additionally, in an effort to be as transparent as possible, these numbers include all requests coming from an official government office, to the extent that we are able to identify that the request came from a governmental authority, including informal requests made through our abuse forms.
Examples of Government Takedown Requests

In an effort to further illustrate the type of requests that we see at Tumblr, and provide even more transparency around these topics, we wanted to provide a few anonymized examples of requests that we received this reporting period.

From Singapore: We received two requests from the Singapore government to remove content that violated a local statute regarding Insulting the Modesty of a Woman. We removed content in response to one of these requests, as it violated Tumblr’s Community Guidelines.

From the United Kingdom: We received one request from law enforcement in the UK to remove content related to a case of harassment. We rejected the request as the content did not violate Tumblr’s Community Guidelines.

From the United States: We received one request from local law enforcement in Alabama, on behalf of the victim, requesting that images of non-consensual pornography be removed. We removed the content as it violated Tumblr’s Community Guidelines.
Possible Emerging Trends

In the course of comparing our numbers from this period, January to June 2016, to those from previous periods, we noticed the following trends:

• We saw a large decrease in number of blogs affected by requests from the United States federal government this reporting period: 384 blogs for this 6 month period, compared with 3,819 blogs for the prior 6-month period.

• After an increase in government requests for content removal last reporting period, this reporting period saw the number of requests drop slightly, from 50 requests down to 40.

• This 6 month reporting period saw the greatest number of law enforcement and government requests for user data and content since we began publishing this report semi-annually. We received 274 requests for user data or content this reporting period, compared to 215 requests for the prior 6-month period.

• We continue to see the majority of request coming from U.S. state/territory law enforcement and government offices, rather than federal and international authorities.

• We received our first request for user information from Puerto Rico this reporting period.

• As far as international requests for user data and content, we received requests from the largest number of countries since we started reporting: 17. Among the countries that we had previously never received a request from are: Czech Republic, Hong Kong, Indonesia, Ireland, Italy, Poland and Spain.

Our sampling numbers are small, and all of these observations should be read with that caveat in mind. Still, the movements highlighted here may portend larger things to come. If you want to dig into the numbers yourself, we encourage you to—and we’d add that Tumblr is the perfect place to publish your findings.

And this concludes another fine transparency report. We hope you found it interesting and informative, and that you’ll check back in six months for the next edition.
Appendix A –
Types of Legal Process

Subpoenas. Subpoenas are the most common requests we receive. They generally don’t require a judge’s review. Under U.S. law, we may disclose limited account data in response to a lawful subpoena. Account data includes registration email address, how long a Tumblr account has been registered, and login IP addresses. Account data does not include posts made to a blog, whether public or private. Because Tumblr does not collect real names or addresses, we don’t (and can’t) provide this information in response to a subpoena.

Court orders. Court orders for user data may be issued under various U.S. federal and state laws, such as section 2703(d) of the Electronic Communications Privacy Act, a federal privacy law. Court orders are issued by judges and are generally harder to obtain than subpoenas. If we receive a lawful 2703(d) order, we may disclose the same account data described above, plus an additional category of account data: the IP address used to make a particular post.

Search warrants. Search warrants may be issued if a reviewing judge or magistrate concludes that there is “probable cause” to believe that a particular account may contain information related to a crime. Search warrants are generally harder to obtain than 2703(d) orders or subpoenas. Under U.S. law, we may disclose the same account data described above, as well as blog content, in response to a lawful search warrant. Blog content includes the posts made to a blog, both public and private. Posts can be any of Tumblr’s seven post types, and comprise both the media and the caption of any given post.